

Erik Arneson, Executive Director

County Commissioners Association Newly Elected Officials Workshop & Fall Conference

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Pennsylvania's Right-to-Know Law

A "record" is...

- "information, regardless of physical form or characteristics, that documents a transaction or activity of an agency and that is created, received or retained pursuant to law or in connection with a transaction, business or activity of the agency"
- PA Office of Attorney General v. Philadelphia Inquirer
 - Personal communications, even if they violate agency policies, are not "records" under the RTKL

Right-to-Know Law: The Basics

All state & local government records presumed to be public

- 30 exceptions in the RTKL
 - Fewer apply to financial records & aggregated data
- Exceptions in other laws & regulations
 - Other laws also make records expressly public (e.g., Coroner's Act)
- Attorney-client privilege & other privileges
 - Only if recognized by PA courts; not "self-critical evaluation"
- Records can be made non-public by court order

Records Take Many Shapes

The Right-to-Know Law...

- Doesn't distinguish between formats
 - Paper, email, texts, social media, audio, video, etc.
- Doesn't distinguish between agency & personal devices
 - Or agency & personal email (e.g., gmail account)
 - Or agency & personal social media accounts
 - Practical issues re: accessing personal devices & email
 - Best practice: Agency business done on agency devices & email
- Bottom line: Is it a record? And if so, is it a public record?

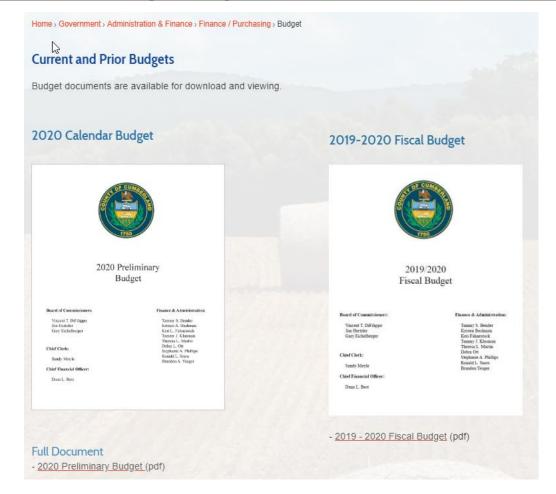
Save time by posting commonly requested records online

Meeting Minutes



Save time by posting commonly requested records online

- Budgets
 - Put budgets in a very conspicuous place!



Save time by posting commonly requested records online

Contact Information

Federal Elected Officials

State Elected Officials

County Elected Officials

Township & Borough
Elected Officials

School District Elected
Officials

Home > Government > Administration & Finance > Bureau of Elections > Elected Officials > County Elected Officials

County Elected Officials

Cumberland County

Below is a listing of your elected officials for the County.

Title / Name	Term / Year Elected	Contact Information
Commissioners Vince DiFilippo Jim Hertzler Gary Eichelberger	Four year / Nov. 2015	1 Courthouse Sq. Carlisle, PA 17013 Ph: 717.240.6150
M.L. Skip Ebert, Jr.	Appointed / Dec. 2017	1 Courthouse Sq. Carlisle, PA 17013 Ph: 717.240.6210

Save time by posting commonly requested records online

Use social media





A Quick Note About Social Media

When are social media posts public records?

- Remember the definition of a record: "information ... that documents a transaction or activity of an agency"
- If you're a county official with a "private" Facebook group where you discuss county business... <u>PUBLIC</u>.
- If you're a county official and you use your "personal"
 Facebook account to discuss county business... PUBLIC.
- If you're a county official with campaign accounts on social media, which you use to discuss county business... PUBLIC.

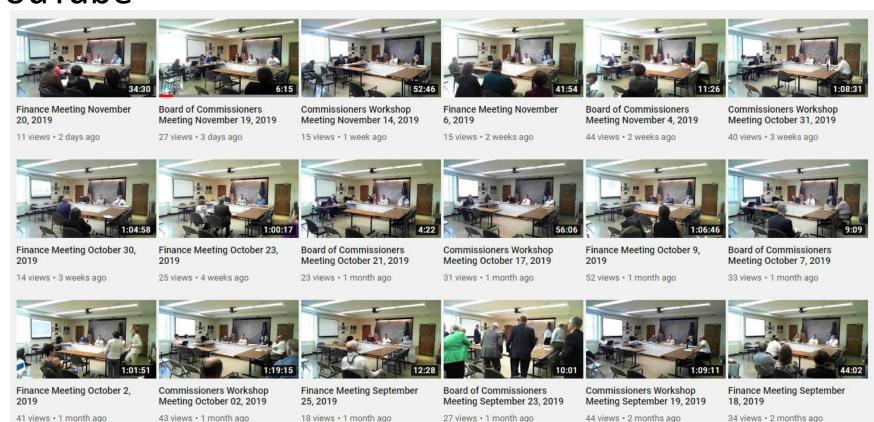
Save time by posting commonly requested records online

Use YouTube



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Use YouTube



Use Common Sense

You do NOT have to REQUIRE a formal request

- After the election, a reporter working on a story about straight-party voting in PA called counties for data
- Most said, "Here's the data, thanks for calling."
- A few counties said, "Submit a formal RTK request."
 - That causes unnecessary work for county personnel
 - For easy requests, use common sense & provide the records

Information In Databases

Information in databases subject to presumption of openness

- Commonwealth Court has ruled, repeatedly, that agencies must provide non-exempt information from databases
- RTKL says agencies do not have to create a record...
 but <u>pulling info from a database is not "creating a record"</u>

RTKL Does Not Always Apply

RTKL does not apply to...

- Police recordings (e.g., county detectives) Act 22 of 2017
 - More info on OOR website
- Judicial records (e.g., judges, prothonotary, clerk of courts)
 - More info on OOR website

How Much Can You Charge?

OOR developed fee schedule pursuant to RTKL

- General rule: No charge for electronic records
 - Redactions may necessitate printing electronic records
- Up to \$0.25/page for hard copies (8.5 x 11, b&w)
- Cannot charge for staff time
- More <u>details on the OOR website</u>

How Long Does This Take?

RTKL lays out a very specific timeline

- Agency must respond within 5 (agency) business days
 - If no response received, request is deemed denied
- Agency can extend timeline by 30 calendar days
 - Any other extension must be agreed to by requester & in writing
- The county AORO is absolutely essential
 - Detail-oriented, able to get along w/ various personality types

If the County Denies a Request

Most denials can be appealed to the OOR

- If request is denied, appeal can be filed within 15 business days
- Most appeals filed with the OOR
 - Denials from local agencies based on criminal investigatory records appealed to county DA
- Redactions & fees can be appealed
- OOR offers a voluntary mediation program
- OOR has 30 calendar days to issue a decision

Pending Legislation

Numerous bills introduced in General Assembly to amend RTKL

- Commercial requests (different fee schedule)
- Inmate requests (limiting to certain categories)
- Vexatious requesters (allowing agencies to seek relief)
- Bad-faith agencies (strengthening penalties)
- OOR working with CCAP, PNA & many others to advance
- Contact your Senators & Representatives to comment

OOR Resources

Website, Twitter, Email Lists & More

- Web: https://openrecords.pa.gov/
- Blog: https://openrecordspennsylvania.com/
- Email lists: Daily Digest of FDs & General Updates
 - https://www.openrecords.pa.gov/EmailSubscriptions.cfm
- Twitter: @OpenRecordsPA
 - Executive Director: <u>@ErikOpenRecords</u>
- YouTube Channel
- Open Records in PA Podcast: <u>Apple Podcasts</u>, <u>Stitcher</u>, etc.